

## Youth Education Programs: Cancellation Policy



For cancellations requested **two weeks or more in advance**, a full refund, minus a 10% administrative deposit, will be given. This deposit reflects the significant cost and effort our instructors and staff invest in our programs in advance of the program date.

**\*All of our youth education programs have limited space to ensure a high-quality experience. We cannot credit, refund, or prorate tuition for scheduled absences, no-shows or days missed due to illness or injury.**

**\*No refund will be given for programs canceled with less than two weeks' notice.**

Cancellation requests must be received via email two weeks prior to the class in order to receive a refund.

Please email [camp@audubonportland.org](mailto:camp@audubonportland.org) to cancel a program.

While cancellations on our part are a rare occurrence, at times we must make the hard decision to cancel a program due to inclement weather, instructor illness, or other unforeseen circumstances. If a program is canceled, we will make every effort to reschedule for another day. If we cannot reschedule, you may elect to receive full credit toward a future program, or a refund minus the 10% administrative deposit.